Salford
Safeguarding
Children Partnership

# Salford Safeguarding Children Partnership Early Adopter Journey

Emma Ford, Head of Safeguarding and Quality Assurance Tiffany Slack, Business Manager

**March 2019** 

@salfordscp

#safeinsalford

#makingadifference



### **About Salford**

• One of the ten local areas that form Greater Manchester.



 Local Authority Children's Services Rated 'Good' and CCG rated 'Outstanding'.





Salford City Council, a metropolitan local authority delivering a range of services including housing, early help, social work, youth offending.









## SAFEGUARDING CHILDREN IN SALFORD: OUR EARLY ADOPTER JOURNEY



#### The early adopter bid objectives were:

- Planning for effective local child safeguarding practice reviews.
- Implementing an effective quality assurance and learning and improvement framework for cases under the threshold of local practice reviews, but where multiagency learning is evident.
- Implementing an evidence-based framework for understanding impact.
- Engaging with other partnerships to share and embed learning and improve the new partnership communications and community engagement in respect of case learning.

#### WHAT HAVE WE DONE?

## WHAT DIFFERENCE DID IT MAKE?

#### **WHAT NEXT?**

Started in March 2018 – shared understanding of WT18 and requirements.

Everyone 'on the same page', Clear 'self assessment'.

Revisit WT18 periodically. Clarity & checking in.

Conversations with individuals and at nearly all sub-group meetings since Sept 2018.
See Blog for more info.

Working together and accountability. Faster pace. Evidence based.

'Who are we' for all professionals. Induction for new group members. Continue to nurture and work at it!

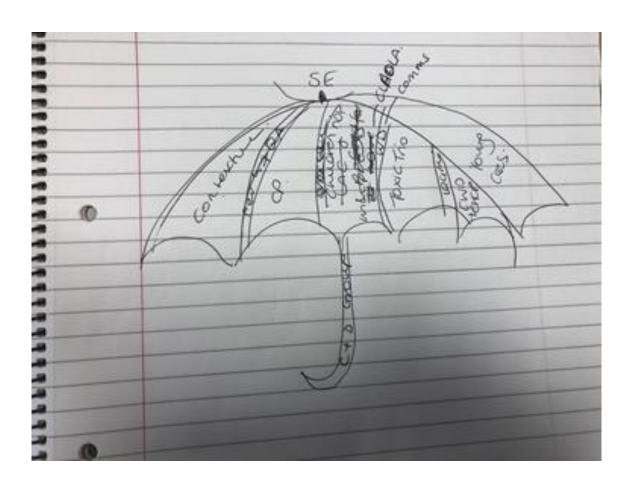
Independent Specialist (2 days a week). Project management & monthly project group (inc.3 Statutory Partners)

Drive new arrangements and deliverables. Quick sign off. Risks raised and mitigated.

April: move to 'business as usual' when Project Group hands over to new Safeguarding Operational sub-group



### Early Design Stage...





#### WHAT HAVE WE DONE?

#### WHAT DIFFERENCE DID IT MAKE?

#### WHAT NEXT?

Published 31st January 2019. Developing new terms of reference, members, workplans (on a page)

Different methods.

chairing meetings.

Compliance achieved. Provided space to move on and implement. It looks and feels different. Too early to say for many actions.

Continue work with subgroups. First partnership meeting 29 April. Independent evaluation Nov 2019.

Independent Adviser not

Too early to know impact.

Develop peer and Impartial Scrutiny and assurance questions.

Part of SEF. Session with Youth Council about safeguarding Joint Sub-group. Local innovation bid successful

Understand where young people see their role in safeguarding and helping us. Too soon to say re impact.

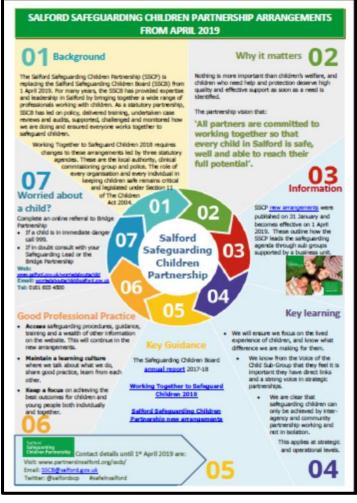
Currently strengthening comms and voice of the child. Considering shadow partnership.

### Communication



https://www.partnersinsalford.org/sscb/sscp.htm

## **ROAD SHOWS**





### 3: SAFEGUARDING EFFECTIVENESS

#### WHAT HAVE WE DONE?

Developed a one page framework covering all our objectives, started to use and develop behaviours/processes.

## WHAT DIFFERENCE DID IT MAKE?

Too early to understand impact, but people like it and are excited about what it will do.

#### WHAT NEXT?

Re-writing our QA strategy as 'safeguarding effectiveness' strategy and tools.

Activity undertaken and has identified learning for other



#### rance that re doing ight things

Initial scoping identifies if

multi-agency is appropriate as i

review panel called if required.

What does good look like? We will be clear about standards to

about standards to review against and promote tools and skills where appropriate

> How do we know? What is the

have we made for: A. child(ren) B. parent/ carer(s)

carer(s)
C. professional practice
D. organisation

Multi-Agency Review

Triangulate
Assure
and
Learn

Evaluate
Impact

Safeguarding Effectiveness sub-group triangulates a range of evidence including scrutiny of data and DA, True to us?" consideration of national reviews, learning and research and identify learning. Actions to improve feed into workforce development sub-group, communications group, and others as appropriate. Non-compliance escalated to Safeguarding Operational sub-group.

Practice Review sub-group receives information and accepts, considers type of review or passes back to single agency. Rapid

Forward plan including themed events, audits and other activity

space for ad hocs and areas escalated). Referrals for case reviews

Safeguarding Effectiveness Framework

Partners share forward plans of QA activity to identify overlaps or opportunities for joining up. They undertake internal quality

Areas for improvement and outcomes reviewed throughout the partnership as appropriate to determine change and what difference we have made.

Summary

ary of evidence and learning database maintained

#### WHAT HAVE WE DONE?

## Independent evaluation of rapid review and other case reviews as a basis for changes.

## WHAT DIFFERENCE DID IT MAKE?

Told us what we can do better: timeliness, lived experiences, strengths based, efficiencies. BUT also told us it is strong.

#### WHAT NEXT?

Carry on developing and implementing now. Re-evaluate in November 2019.

Workshop. Inter-Board. Task and Finish Group. New case discussion methodology piloted.

More child focussed and analytical discussions already evidenced.
Greater impact expected.

Carry on. Consider GM wide approach to some elements. Continuous improvement.

3 Board learning event Dec: 130+ people. Inc. a 'learning audit'. Workforce development a focus. (See NCB Learning Example)

Successful in sharing learning from case reviews. Model for future events.

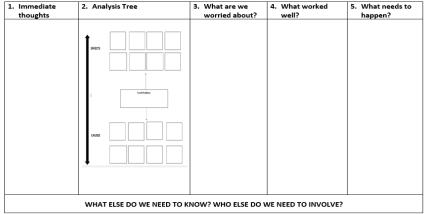
Continue developments. Learning methods and forward plan through the year.



## Reviewing Practice – Case Review Developments

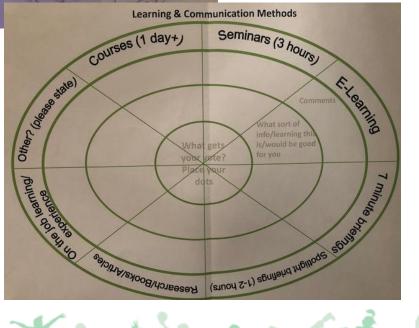
- Focus on pre-referral support and behaviours thresholds of serious harm, getting good quality referrals.
- Encourage referrals for good case reviews (what can we learn from what has worked).
- Same process for all reviews of practice, including Rapid Reviews (apart from timescales)

  1. Immediate 2. Analysis Tree 3. What are we 4. Wh
- Standards and skills of sub-group members and reviewers
- Case discussion tool & other methods



## Capturing Our Early Adopter Journey...





















## Vision, Values, Principles and Objectives..

One vision Two key va	alues Si	ix principles
working together so that every child in Salford is safe, well and able to reach their full potential.  2. Safegua response each cit	fective they should be based on understanding of the needs and f children.  arding is everyone's sibility: for services to be effective tizen, practitioner and organisation play their part.  5.	<ul> <li>Empowerment: People being supported and encouraged to make their own decisions and with informed consent.</li> <li>Prevention: It is better to take action before harm occurs.</li> <li>Proportionality: The least intrusive response appropriate to the risk presented.</li> <li>Protection: Support and representation for those in greatest need.</li> <li>Partnership: Local solutions through services working with their communities. Communities have a part to play in preventing, detecting and reporting safeguarding issues.</li> <li>Accountability: Accountability and transparency in safeguarding practice.</li> </ul>

- We *evaluate* practice and its impact to ensure professionals and organisations within Salford keep all children safe.
- We are assured that safeguarding is as effective as possible, using a range of mechanisms to co-ordinate, monitor, challenge and improve both our services, and outcomes for children and young people.
- We *learn* from every opportunity and ensure we have a skilled workforce who have access to up to date, relevant information to help them to keep children safe and happy.

#### Safeguarding Effectiveness Framework

Assurance that A whole systems approach we are doing Summary the right things Partners share forward plans of QA activity to identify overlaps or What does communities opportunities for joining up. They undertake internal quality good look like? Summary report for the period to the partnership assurance activity to evaluate practice. Single learning database We will be clear Agency Initial scoping identifies if Activity undertaken and has multi-agency is appropriate as it identified learning for other Review standards to involves more than one agency, partners review against is or 'high risk' and promote tools and skills and ( Practice Review sub-group receives information and accepts, appropriate considers type of review or passes back to single agency. Rapid Multichildren review panel called if required. Agency Forward plan including themed events, audits and other activity maintained Review and How do we (space for ad hocs and areas escalated). Referrals for case reviews. know? ф evidence What is the Safeguarding Effectiveness sub-group triangulates a range of views Triangulate evidence including scrutiny of data and QA, "True to us?" What difference Assure consideration of national reviews, learning and research and identify have we made learning. Actions to improve feed into workforce development and and sub-group, communications group, and others as appropriate. φ Learn Non-compliance escalated to Safeguarding Operational sub-group. Summary B. parent/ Experiences carer(s) C. professional Areas for improvement and outcomes reviewed throughout the practice **Evaluate** partnership as appropriate to determine change and what D. organisation **Impact** difference we have made. E. community

#### **NCB LEARNING EXAMPLE**

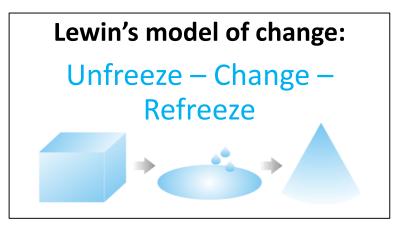






### **Critical Success Factors**

- 1. Strong partnership engagement and culture is essential. If it is not strong, actively invest in and develop it.
- 2. Don't under-estimate the amount of additional time that will be needed to communicate clearly.
- 3. Function before form.
- 4. Capacity, fresh hands and eyes.
- 5. Meltdown in transition is ok.



Lewin, K. (1943a). 'Psychological ecology'. In Cartwright, D. (Ed.), Field Theory in Social Science. London: Social Science Paperbacks.



## How can we help?

#### Now:

- Blog: What makes a strong partnership
- Two NCB learning examples:
  - Inter-Board Learning Event and Learning Methods Tool
  - Safeguarding Effectiveness Framework (part 1 developing)

#### **Future:**

- Practice review processes, guidance and forms. Strengths based approach to all reviews of practice, including 'pre-referral'.
- Case discussion tool
- Suite of assurance questions for key areas such as Neglect.
- How our SEF works in practice.
- 5

